

Pega By The Numbers

Capabilities:

- ✓ 10+ years of Pega Engagements
- ✓ 20+ Pega Certified Pega Experts
- ✓ 2 months to Pega Minimum Loveable Product (Pega MLP)
- ✓ 4 months to Pega Minimum Viable Product (Pega MVP)
- ✓ 6 months to Pega Robust Product Release*

Cost Savings:

- ✓ ROI of 298% and net present value of \$35.4M over three years
- ✓ \$28.4M savings from customer retention
- ✓ \$9.9M savings from reduction in customer service interactions
- ✓ \$4.1M savings in service costs
- ✓ \$2.3M savings in resource costs
- ✓ \$2.5M savings attributed to retiring legacy tools
- ✓ Payback period of less than six months



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