



Empowering Public Sector Success through **Digital Transformation**

Charter Global's Transformative Solutions Tailored for State Agencies

At Charter Global, we help state agencies embrace digital transformation, modernize legacy systems, and enhance operational efficiency. With deep expertise in technology solutions and automation, we deliver innovative services that streamline processes, improve decision-making, and strengthen security. Our seamless partnership with CAI ensures compliance and smooth project execution, enabling state entities to focus on delivering value to their communities.

Key Focus Areas



Cybersecurity & AI Automation

Safeguard state assets with advanced threat detection, AI-driven automation, and secure data frameworks. Utilize Generative AI to enhance operations and reduce manual tasks.



RPA/BPA & Workflow Automation

Increase efficiency by automating repetitive tasks through Robotic Process Automation (RPA) & Business Process Automation (BPA), allowing employees to focus on high-value work.



Data Modernization & Visualization

Transform data infrastructure by leveraging AWS, Microsoft, and Power BI for real-time analytics and visual insights that support informed decision-making.



Intelligent Document Solutions

Simplify data extraction and processing by implementing advanced OCR technologies to convert documents into actionable digital formats.



DevOps & Legacy System Modernization

Streamline IT operations by modernizing legacy systems and implementing agile DevOps practices to accelerate development cycles and boost reliability.



On-Site Consulting

Leverage our expertise as we collaborate directly with state agency teams to assess current practices, architecture, and goals, delivering tailored roadmaps for digital transformation and operational enhancements.

Seamless Engagement through CAI

1. Agency creates requisition in VectorVMS and uploads the Statement of Requirement.
2. CAI releases the requisition to suppliers (over \$500K requires competitive bidding).
3. Vendor submits SOW proposal; agency reviews and awards the project.
4. CAI finalizes the SOW between the agency and vendor.
5. CAI issues a purchase order.
6. Project milestones are created and tracked in VectorVMS.
7. Vendor submits invoices upon milestone completion.
8. CAI manages agency approvals and payments.



Benefits of Partnering with Charter Global

- **Faster Innovation:** Streamlined processes and automation solutions put time back into employees' schedules, allowing teams to focus on strategic goals.
- **Data-Driven Decision-Making:** Modernized data architecture and visualization enable actionable insights for better policy outcomes.
- **Enhanced Security:** Comprehensive measures protect sensitive government data and assets against evolving threats.
- **Scalable Solutions:** Flexible IT services and solutions that adapt to your evolving business and technological needs.
- **Seamless Engagement:** Strong partnership with CAI ensures compliance, efficiency, and smooth project delivery.
- **Cost Savings:** Automating workflows and optimizing systems reduce operational expenses and improve ROI.

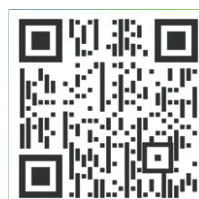
Flexible Managed Services for State Agency Success

Charter Global provides managed services to help state agencies enhance their capabilities with the right talent and support. We offer flexible staffing models and seamless integration with existing teams to drive success.

- ✓ **On-Demand Talent:** Quickly deploy skilled professionals to meet project needs.
- ✓ **Team Augmentation:** Enhance in-house teams with top experts.
- ✓ **Flexible Staffing Models:** Choose contract-to-hire, direct placement, or remote staffing.
- ✓ **Ongoing Support:** Continuous management and custom training to optimize project outcomes.

Why Choose Charter Global?

- ✓ **30+ Years of IT Excellence:** Benefit from our decades of delivering innovative IT solutions, ensuring reliable, high-quality results for long-term success.
- ✓ **Expertise in Government Solutions:** We understand public sector needs, offering secure, compliant solutions that tackle state agency challenges.
- ✓ **Proven Partnership with CAI:** Our long-standing collaboration with CAI guarantees smooth project execution, regulatory compliance, and top-tier service.
- ✓ **Tailored Solutions for Complex Challenges:** We customize solutions to meet your agency's unique needs, driving performance and impactful change.
- ✓ **End-to-End Service Delivery:** From consultation to support, we provide comprehensive services that ensure a seamless digital transformation.



www.CharterGlobal.com

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